



Langshott Primary School Parent Survey Autumn 2021



Thank you to all the parents who responded to the survey. We received 161 responses out of a possible 415 pupils and 326 families. We appreciate you spending the time to respond as we always act on feedback.

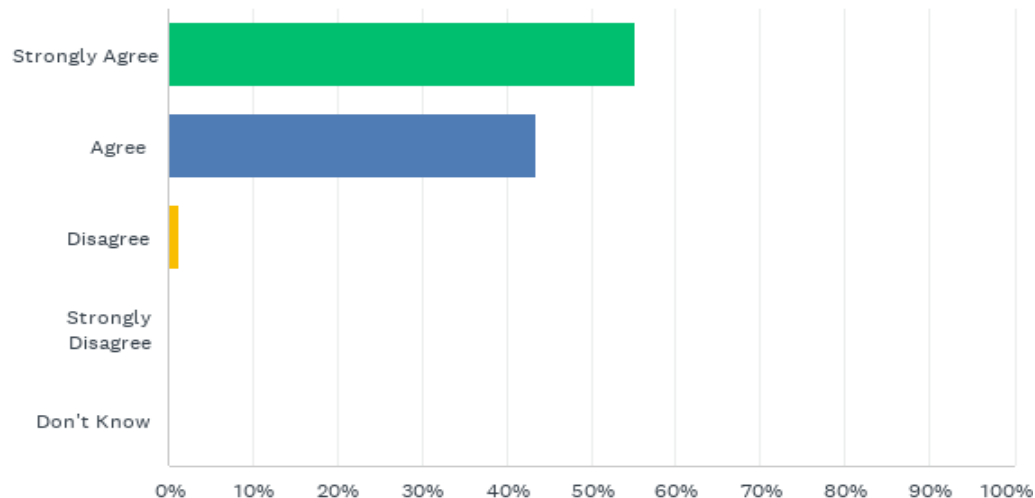
For those that put a name to the survey, someone will contact you if you raised specific points.

I summarise the responses below.

Mrs Mackintosh

Q1: My child/ren is happy at this school

Answered: 161 Skipped: 0

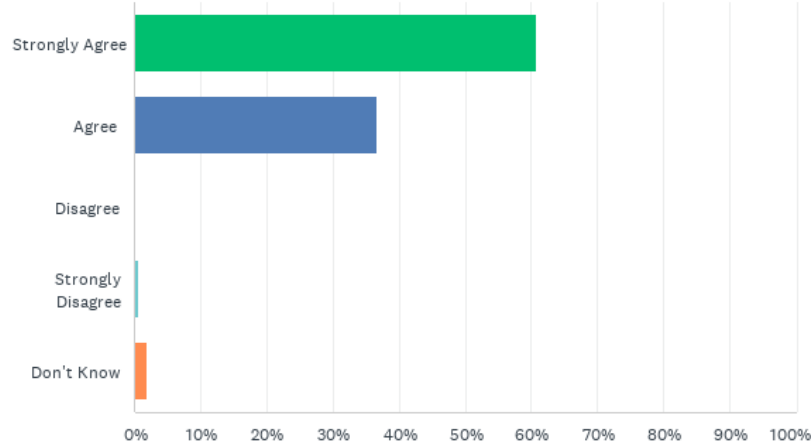


It is always pleasing to know that our children feel happy at Langshott, over 98% of those that replied either strongly agreed, or agreed. After all, they are at the heart of everything we do.

ANSWER CHOICES	RESPONSES	
Strongly Agree	55.28%	89
Agree	43.48%	70
Disagree	1.24%	2
Strongly Disagree	0.00%	0
Don't Know	0.00%	0
TOTAL		161

Q2: My child/ren feels safe at this school

Answered: 161 Skipped: 0

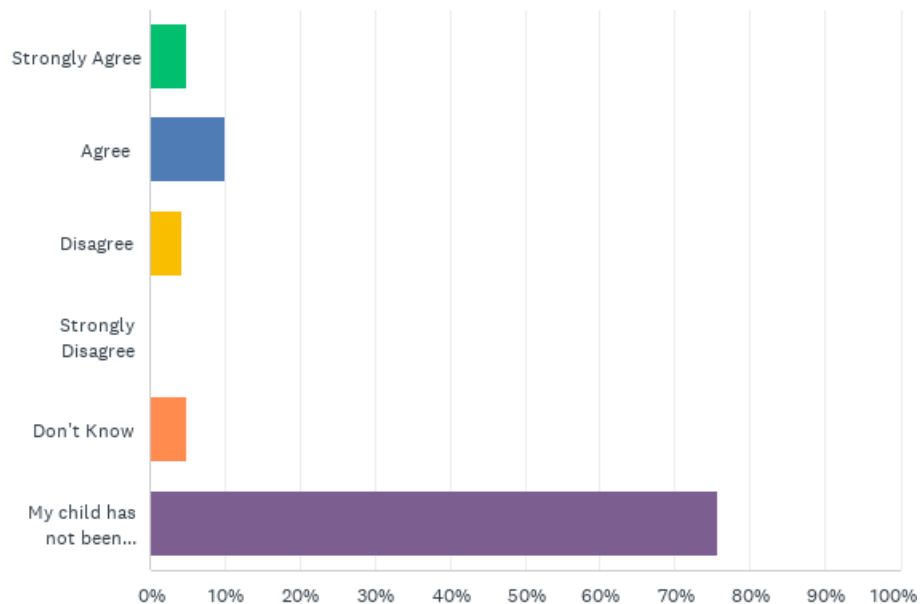


Most importantly, over 97% feel that their children are safe at school.

ANSWER CHOICES	RESPONSES	
Strongly Agree	60.87%	98
Agree	36.65%	59
Disagree	0.00%	0
Strongly Disagree	0.62%	1
Don't Know	1.86%	3
TOTAL		161

Q3: My child/ren has been bullied and the school dealt with the bullying quickly and effectively.

Answered: 161 Skipped: 0

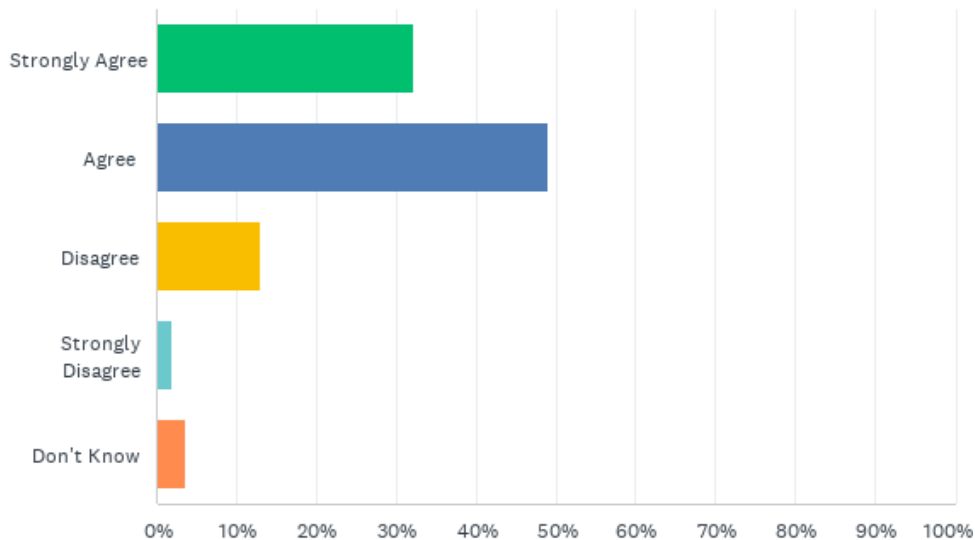


Whilst the vast majority of those that responded have not experienced any form of bullying, it is still concerning to know that 7 people disagree. We will continue to strive to ensure that all children can learn in a safe, caring and kind environment through responding quickly to any form of antisocial behaviour and following our behaviour and anti-bullying policies.

ANSWER CHOICES	RESPONSES	
Strongly Agree	4.97%	8
Agree	9.94%	16
Disagree	4.35%	7
Strongly Disagree	0.00%	0
Don't Know	4.97%	8
My child has not been bullied	75.78%	122
TOTAL		161

Q4: The school makes me aware of what my child/ren will learn during the year.

Answered: 161 Skipped: 0



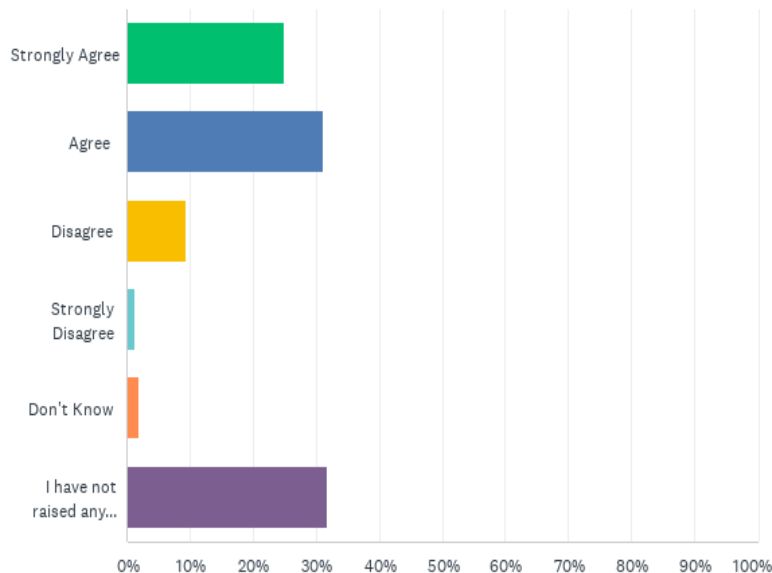
Over 81% strongly agreed or agreed that they were made aware of what their children were learning. However, there were some comments that information was inconsistent. Behind the scenes, we have been working very hard to create our new curriculum and have not wanted to share this until it was complete, so we acknowledge that there has been a gap here. Moving forward we will address this by sending out more regular information, regarding which topics each year group will be studying. Some parents have asked for more face to face access to teachers and I would like to remind you that teachers will always make themselves available to speak with parents, either briefly at the end of the day or by setting up a meeting by emailing info@langshott.surrey.sch.uk

ANSWER CHOICES	RESPONSES	
Strongly Agree	32.30%	52
Agree	49.07%	79
Disagree	13.04%	21
Strongly Disagree	1.86%	3
Don't Know	3.73%	6
TOTAL		161

Q5: When I have raised concerns with the school, they have been dealt with properly.



Answered: 161 Skipped: 0



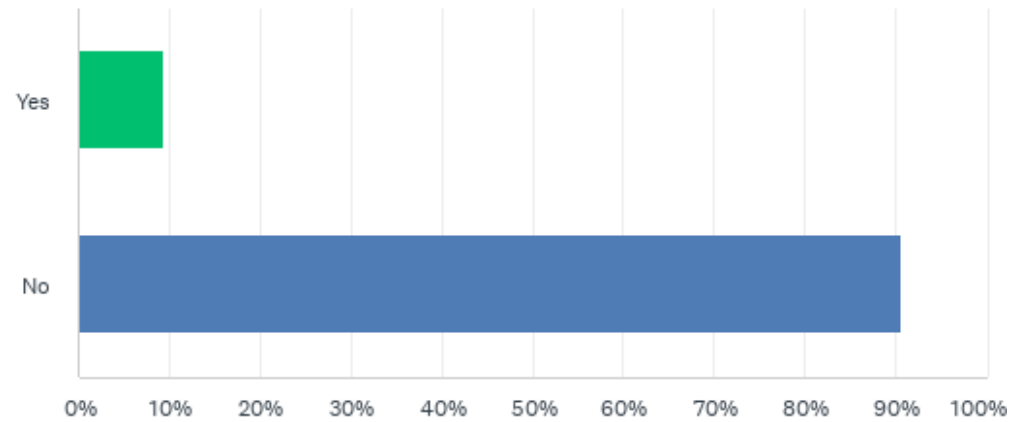
Over 87% of those who responded had either not raised a concern, or felt it was dealt with properly. For the small number who did not feel that their concerns were dealt with, I would be happy to speak to them personally to help resolve any concerns they may still have.

Feedback on this question suggested that in some situations we have been reactive rather than proactive, and I would agree; this is because things were changing so quickly during the pandemic it was often impossible to predict what might happen next and we had to be reactive to ever changing guidance. We have certainly become experts at last minute changes!

ANSWER CHOICES	RESPONSES	
Strongly Agree	24.84%	40
Agree	31.06%	50
Disagree	9.32%	15
Strongly Disagree	1.24%	2
Don't Know	1.86%	3
I have not raised any concerns	31.68%	51
TOTAL		161

Q6: Does your child have special educational needs and / or disabilities (SEND)?

Answered: 161 Skipped: 0

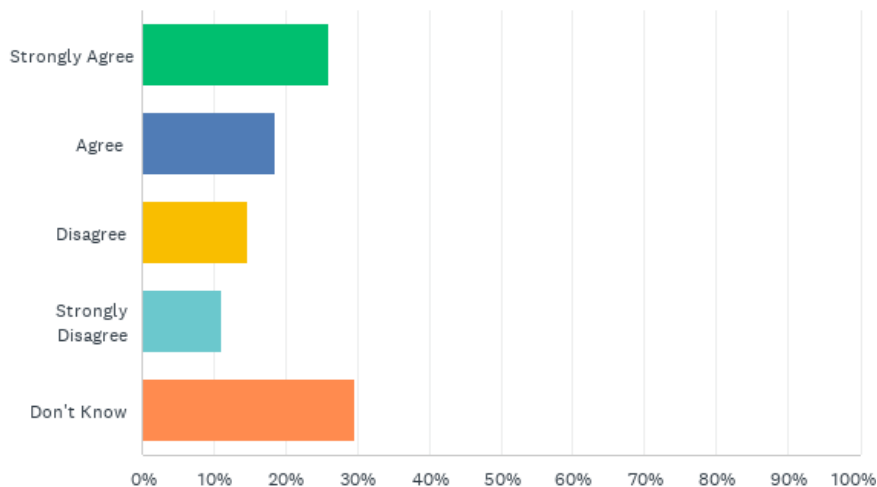


ANSWER CHOICES	RESPONSES	
Yes	9.32%	15
No	90.68%	146
TOTAL		161

Q7: If you answered 'Yes' to Question 6, please answer Question 7. If not, please continue to Question 8: My child has SEND and the school gives them the support they need to succeed.



Answered: 27 Skipped: 134

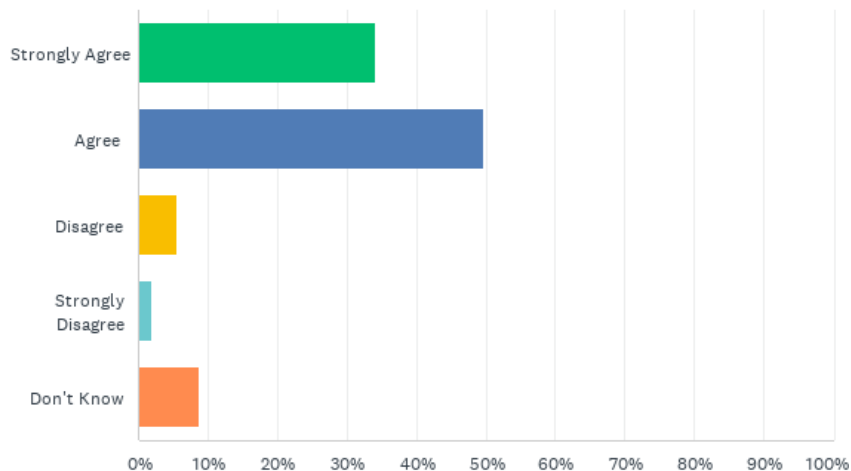


15 responded to Q.6 confirming they had a child with SEND, however, 27 people responded to this question regarding the support they receive for SEND. It is therefore tricky to fully understand the breakdown of responses to this question. I would ask anyone who has concerns to contact me directly, so that we can work towards resolving any issues.

ANSWER CHOICES	RESPONSES	
Strongly Agree	25.93%	7
Agree	18.52%	5
Disagree	14.81%	4
Strongly Disagree	11.11%	3
Don't Know	29.63%	8
TOTAL		27

Q8: The school has high expectations for my child.

Answered: 161 Skipped: 0

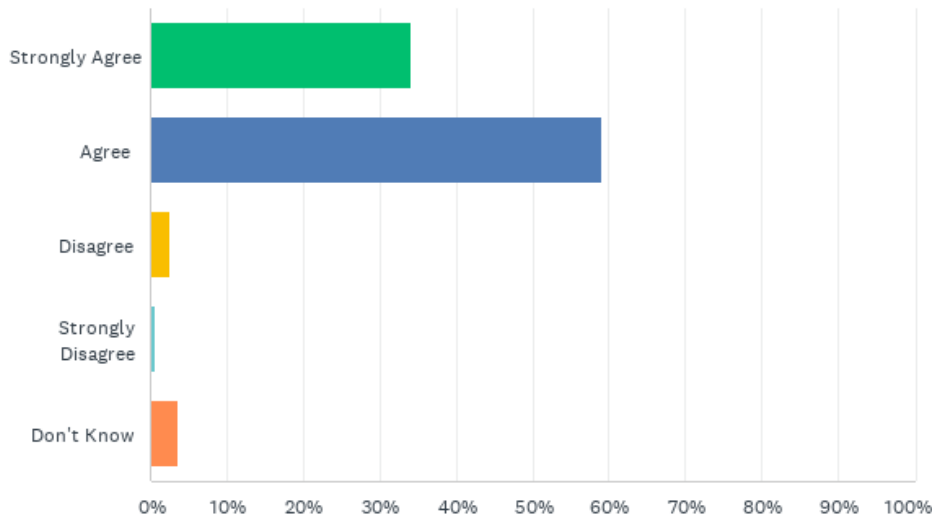


At Langshott, we do have high expectations for our pupils and over 80% of those who responded agreed with this. However, there were some comments that said our expectations were too high and some that they were too low.

ANSWER CHOICES	RESPONSES	
Strongly Agree	34.16%	55
Agree	49.69%	80
Disagree	5.59%	9
Strongly Disagree	1.86%	3
Don't Know	8.70%	14
TOTAL		161

Q9: My child does well at this school.

Answered: 161 Skipped: 0

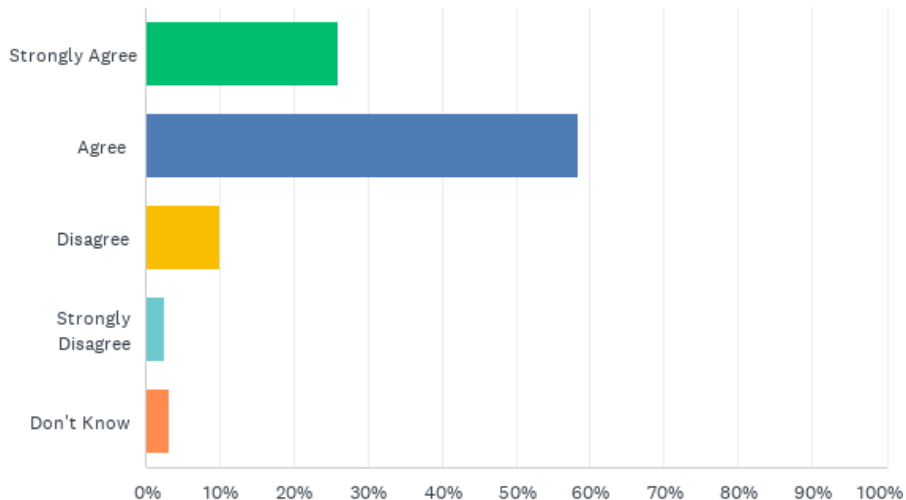


It is very pleasing that over 93% of those that responded felt that their child was doing well at school. The disruption of covid and lockdowns has been felt by all, but we are so proud of how the children have returned to school this term.

ANSWER CHOICES	RESPONSES	
Strongly Agree	34.16%	55
Agree	59.01%	95
Disagree	2.48%	4
Strongly Disagree	0.62%	1
Don't Know	3.73%	6
TOTAL		161

Q10: The school lets me know how my child is doing.

Answered: 161 Skipped: 0

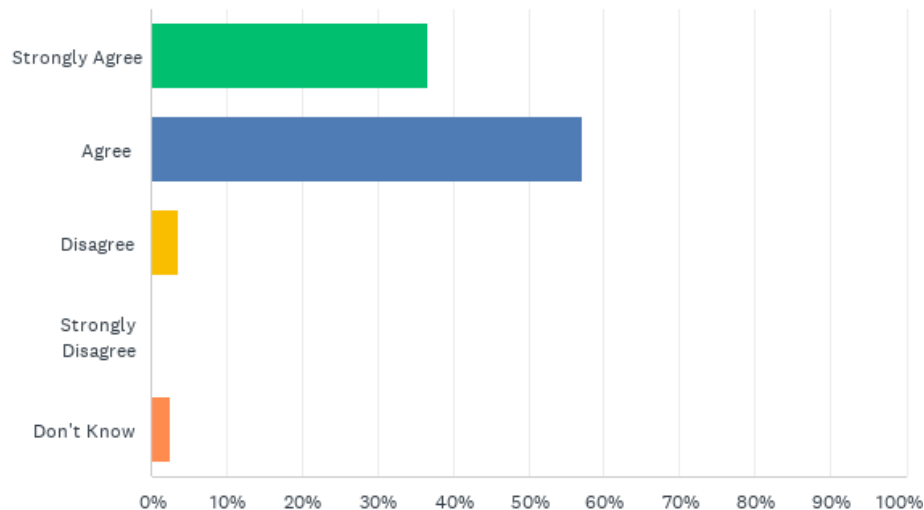


From the responses there does not appear to be a 'one size fits all' solution to the best form of communication, as some parents like our current methods and others do not. However, we will continue to review our systems to improve in this area.

ANSWER CHOICES	RESPONSES	
Strongly Agree	26.09%	42
Agree	58.39%	94
Disagree	9.94%	16
Strongly Disagree	2.48%	4
Don't Know	3.11%	5
TOTAL		161

Q11: There are a good range of subjects available to my child at this school.

Answered: 161 Skipped: 0

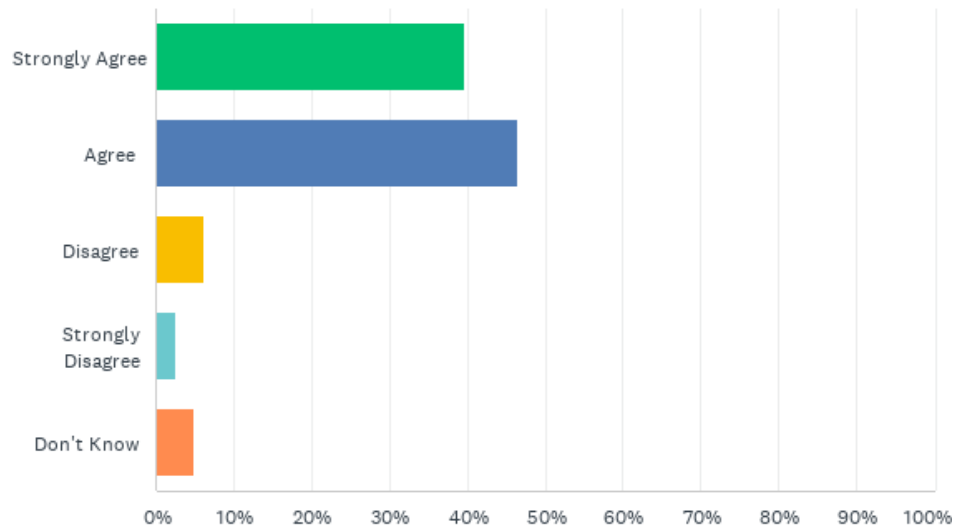


151 of those that responded agreed that the school offers a good range of subjects, with many welcoming the addition of our Forest School. Some would like to see more focus on science, music and PE. Others felt the curriculum was too narrow and there was not enough opportunity for pupils to read with teachers. We do follow the requirements of the National Curriculum for a 'broad and balanced curriculum', but ideally need more hours in the day to fit everything in that we would like to do.

ANSWER CHOICES	RESPONSES	
Strongly Agree	36.65%	59
Agree	57.14%	92
Disagree	3.73%	6
Strongly Disagree	0.00%	0
Don't Know	2.48%	4
TOTAL		161

Q12: My child can take part in clubs and activities at this school.

Answered: 161 Skipped: 0



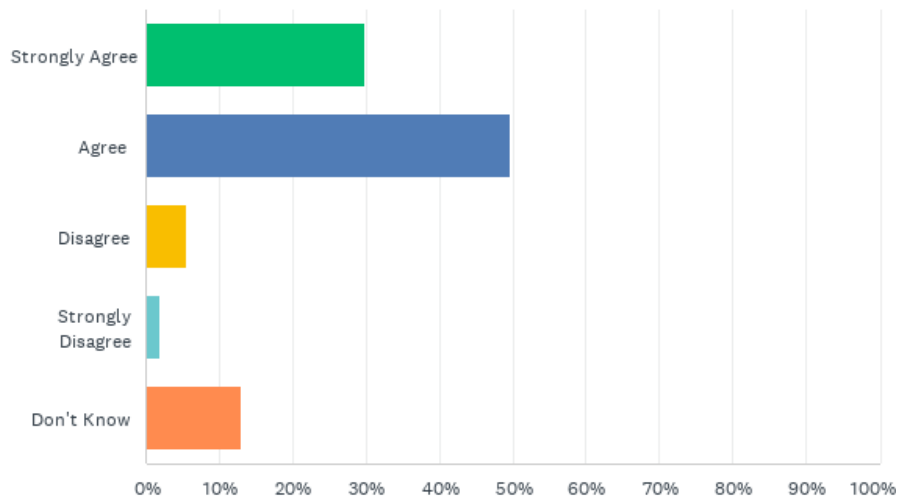
We admit that we started cautiously with the clubs offer following the pandemic, but listened to parental feedback and organised some more. We now have 15 different clubs offered across the week offering 345 places (312 are currently filled).

If there are pupils wanting a club that we do not currently offer, they can raise this through the School Council for consideration. Other activities that we offer e.g. trips, theme days, pantomime etc... were not mentioned in the comments. When we asked this question to the pupils 96% of them responded positively.

ANSWER CHOICES	RESPONSES	
Strongly Agree	39.75%	64
Agree	46.58%	75
Disagree	6.21%	10
Strongly Disagree	2.48%	4
Don't Know	4.97%	8
TOTAL		161

Q13: The school supports my child's wider personal development

Answered: 161 Skipped: 0



Forest School was mentioned several times and seen as a welcome addition.

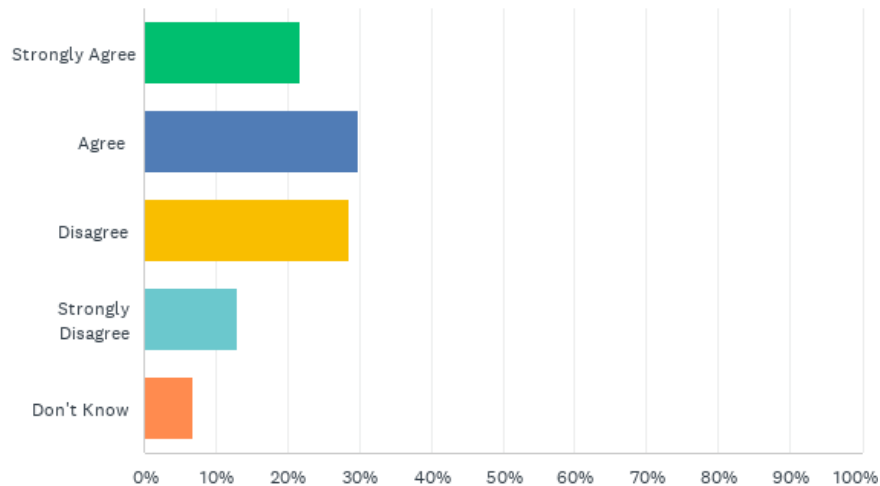
Some parents noted that more PE space is needed. We agree and are raising money for our new astro turf area which will be a huge boost to our sports offering. The plans for this are currently with Reigate and Banstead Planning Department and we are hopeful that this will be built next Summer.

ANSWER CHOICES	RESPONSES	
Strongly Agree	29.81%	48
Agree	49.69%	80
Disagree	5.59%	9
Strongly Disagree	1.86%	3
Don't Know	13.04%	21
TOTAL		161

Q14: I prefer the online parent/ teacher meeting with the option of visiting the classroom with my child, to the pre-COVID option of an evening at school.



Answered: 161 Skipped: 0

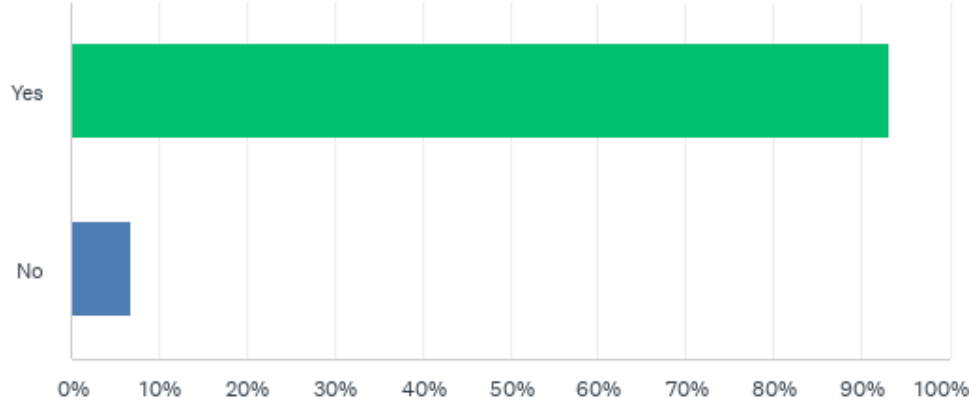


This question caused the biggest split in responses with 52% of you preferring the online parents' meetings and 42% preferring face to face. Going forward we have decided to have one evening for online meetings and one evening for face to face, offering each parent the choice of one or the other.

ANSWER CHOICES	RESPONSES	
Strongly Agree	21.74%	35
Agree	29.81%	48
Disagree	28.57%	46
Strongly Disagree	13.04%	21
Don't Know	6.83%	11
TOTAL		161

Q15: I would recommend this school to another parent.

Answered: 161 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	93.17%	150
No	6.83%	11
TOTAL		161

Thank you for all the lovely comments about the school and the staff at Langshott that accompanied this question. Rest assured that I have shared these with the team. Whilst the majority of those that responded are happy with Langshott, it is always disappointing to know that there are some that aren't. Unfortunately, those that answered "no" did not leave a name, so I cannot address any concerns with the individuals. I would urge anyone to speak with either myself or any member of the staff so we can work with you to resolve things. At Langshott we very much welcome a collaborative approach and open communication. Working together will make us an even better school, for the greater good of the children.

What We Will Do...

- ❖ Review the behaviour and anti-bullying procedures with all staff and remind children of our values and their responsibilities and the role they play in making our environment as safe, positive and friendly as possible. Whilst reviewing these procedures we need to discuss with our staff and children about recognising who to go to and when. We have anti-bullying week this week and have been looking at the difference between friendship issues and bullying and what the pupils should do if they feel they are being bullied or if they see another being bullied.
- ❖ School to reinforce to parents of SEN pupils that our SENDCO Mrs Mehta is available to talk to if they have concerns about SEN.
- ❖ Improve communication sent to parents about topics that are being taught and encouraging parents to read newsletters and visit the school website.
- ❖ Offer both face to face and virtual meetings for parent teacher meetings.
- ❖ Now the lockdown is over, renew our commitment to interschool sporting competitions.
- ❖ Compare these results with the pupil survey and act upon the pupil's feedback too.

Positive Comments from Parents – Thank you!



They come out of school want to share all the things they have learned with me.

The one way system and no car rule has made the school much safer and I feel it should continue, there is no need for parents to drive on school premises

Thank you very much to the teachers and the SENCo for the support they provide to my child. They are brilliant !

The teachers are kind and nurturing so that my children want to do the best that they can.

The online additions as a result of covid have been great. You are smashing it!

Teaching staff are incredibly supportive and professional. A safe and nurturing environment

We love the school and couldn't imagine a better one - private or otherwise

Our daughter has loved every teacher, ta, support staff and the main lady herself. We feel blessed to have her at the school

My daughter loves the school and so do we.

Always prompt solutions from Head and teaching staff.

I feel the school encourages the best out of its pupils

The teachers are amazing and are a fantastic asset to the school, the school office are lovely ladies and so very helpful and Mr Woodward is also an asset to the school. It goes a long way to see Mrs Mackintosh outside come rain or shine to welcome our children into school to start their day in the right way.

My daughter comes home enriched, enthused, but also open to talk about any tough things. What more could we ask